

Cordial Music Collaborative Studio Policies 2026

Tuition

- Tuition is charged on the 1st of each month by automatic ACH or credit card payment. Students will have an average of 4 lessons each month within the calendar year. Some months there will be 5 lessons, and some months with holidays there will only be 3 lessons. Tuition is always the same each month.
- If payment is declined, you will receive notice and must update your payment information prior to your next lesson in order to maintain your lesson reservation.

Missed Lessons

- If you are unable to make it in person during your reserved weekly lesson time, **please text Julie Snyder at 443-280-3402 by 9am the day of your lesson.** There are 2 options available to you:
 - A virtual lesson can be coordinated during your normal lesson time to take the place of your in person lesson (Some options include FaceTime, Zoom, and Google Meet). Julie will work with you and your teacher to decide which platform works best for both of you.
 - If you are unable to take your lesson in person or virtually, you can request that your teacher create and send a video lesson to you during your normal lesson time.
- In the event of an instructor absence, a qualified substitute will replace the scheduled instructor. If a substitute cannot be arranged, the lesson will be rescheduled as soon as possible. If a lesson reschedule is not possible, you will be credited on the next months tuition for the missed lesson.
- In the event of inclement weather, lessons will go virtual during your normal lesson reservation time.
- If you no call/no show, your lesson is forfeited.

Termination

- Lessons may be discontinued with a 14-day notice by text or email to Julie Snyder. (443-280-3402 info@Cordialmusic.com)
- Lessons may be terminated in the event of unmanageable behavior, disrespect of property, disrespect of staff or other students, excessive absences/no-shows, or delinquent payments. In the event of termination, refunds will not be given.

Recitals

- There are 2 recitals each year. Students that demonstrate strong work ethic and readiness are eligible to perform in Recitals. Recitals are not mandatory, but are very much encouraged. Participating students pay a performance fee to cover event expenses. The fee may vary based on the location and other factors, but will almost certainly be in the \$15- \$25 range. Attendance to recitals is free for all guests. In the event that a student declines to perform after a commitment has been made, the recital fee will not be refunded.

2026 Holiday Schedule

- New Years (January 1st- 3rd)
- Spring Break (April 1st- 7th)
- Memorial Day (May 25th)
- Independence Day (July 4th & 5th)
- Labor Day (September 7th)
- Fall Break (November 24th- 29th)
- Holiday Break (December 22nd- January 3rd)

These holidays are built into the yearly studio schedule and accounted for in the monthly tuition cost. There will be no make-up lessons offered or credits given for these closures.